

# TLO — FAQ / TICKETS & SUBSCRIPTION INFO

## Tickets / Subscriptions

The Loveland Orchestra has traditionally sold only one concert package. The series featured all of the concerts played in a given season. This year, TLO has introduced two subscription packages: Classic (7 concerts) and Taste of the Symphony / Sampler (4 concerts). Student subscriptions are also available. Sales are now open to new subscribers and single ticket buyers.. Purchase tickets online at [www.lovelandorchestra.org](http://www.lovelandorchestra.org).

## How do I get tickets?

**By mail, online, or in person at the Sept. 14 concert**

<b>MAIL</b>	P.O. Box 2577 Loveland CO 80539
<b>IN PERSON</b>	3429 N. Monroe Ave. Loveland CO 80539
<b>ONLINE</b>	<a href="http://www.lovelandorchestra.org">www.lovelandorchestra.org</a>

Season tickets ordered after Sept. 14 will be prorated according to the number of concerts already played.

## Can I renew online?

Absolutely! Get season tickets, extra seats or special event tickets online.

## When will season tickets be mailed?

TLO mails tickets in September. You may also pick them up at the first concert at "Will Call."

## Can I still order season tickets?

Absolutely! Ticket sales open to the public August 15. Order your seats at [www.lovelandorchestra.org](http://www.lovelandorchestra.org). We can mail your tickets in September or you can pick them up at the first concert at the "Will Call" window.

## When do single tickets go on sale?

Single tickets go on sale Aug. 15. Go to [www.lovelandorchestra.org](http://www.lovelandorchestra.org) to place your order. You may also buy tickets at the door. We take cash, checks, & major credit cards.

## I'm a student. Can I get tickets at a discount?

YES! We love students! If you'd like tickets to all our events, your best bet is to take out a student subscription. You get all 7 concerts for just \$25. If you'd rather buy tickets for individual events, student tickets cost \$5 each. Student subscriptions are on sale now. Place your order at [www.lovelandorchestra.org](http://www.lovelandorchestra.org).

## Can I pick my own seats?

YES! Every concert is general admission. Since seats aren't assigned, you're free to sit wherever you like.

## What should I wear? What should I expect?

Be comfortable. Because we perform in a church, some folks like to dress up (suit & tie) but it's not necessary. Wear what suits you. It's all good. As for what to expect, that's easy! GREAT MUSIC in a relaxing setting! Concerts start at 7:30. Ushers will give you a program book with details about the music but if you'd like to "hear all about it," plan to arrive not later than 7. Our conductor will give a short talk about the music the orchestra will play. He'll wrap up early enough for you to still have time to get a drink before the concert begins.

## Are "refreshments" available?

Of course! TLO supporters and orchestra members provide a variety of treats for you to enjoy at intermission – free of charge. Beverages are available for purchase. Options include soft drinks and bottled water.

## What sort of restaurants are nearby?

Our concerts are conveniently located so there are lots of good options just down the street from us. Many are open after our concerts, so if you'd like to eat around 9:30-10 pm, you've got a number of places to choose from.

## Where can I park?

When you attend a Loveland Orchestra concert at Good Shepherd Church, we offer FREE PARKING in a secure, off-street lot right on site!

## Can I bring my kids? Do I need a sitter?

Kids ages 5-12 are welcome at TLO events – indeed, they're admitted FREE!

Most of our concerts are geared towards families, but it's important to note that some youngsters are better able to handle a two-hour concert experience than others. What's more, many parents – especially those with children younger than five – welcome a night out without their children.

That means there is no simple answer as to whether or not you should bring your kids. You need to make your own decision based on your child's ability to comfortably sit through a two-hour performance.

Here's how we see it ... We want everyone to enjoy the concert so if you feel your child isn't quite ready for the experience, make the appropriate arrangements with a sitter or a trusted adult.

TLO concerts run about two hours. You should be able to arrive home around 10 pm.

## I'm physically challenged. How easy is it to make my way through the hall?

Good Shepherd offers handicap parking spaces near the entrance. The doorway is wheelchair accessible and all restroom facilities are ADA compliant. Getting around the sanctuary is easy too. And best of all, there are many wheel-chair accessible seating areas in prime locations.

## I loved the music TLO played at a recent concert. How can I hear it again?

Our concerts are recorded. We post recordings on our website after each performance. Visit us at [www.lovelandorchestra.org](http://www.lovelandorchestra.org) and click on "Listen" to hear the music you love as often as you like.

## Want to hear the music we'll perform before the concert?

Many works are on YouTube. Just enter the composer's last name and the title of the work and you can listen to any number of wonderful performances ... again and again!

## Can I use my cell phone during the concert?

That's a tricky one. Before the concert, during intermission – absolutely use your phone. In fact, we'd like for you to take some selfies while attending our events and post those pictures to your favorite social media sites. After all, if you have a good time at our concerts, chances are your friends will too – so invite them to join you next time!

That said, just like when you're at the movies, it's considered bad form to talk, text, or play games during a performance ... so once the concert begins (or when it resumes after intermission), please set your phone to silent and put it away until after the performance.

## What if my phone rings during the concert?

Be prepared to come on stage and play the bassoon. Company policy.

## Can I play in TLO? Or help out behind the scenes?

Musicians, volunteers and business leadership are always needed. Email [info@lovelandorchestra.org](mailto:info@lovelandorchestra.org) to get the ball rolling!

## What about donations?

Gifts of all sizes are welcome, as are in-kind donations of commercial services. Mail your gift to us at P.O. Box 2577, Loveland CO 80539 or leave it with us at a concert. If you'd like to visit with us before donating, email [info@lovelandorchestra.org](mailto:info@lovelandorchestra.org).

## I've still got questions.

Email [info@lovelandorchestra.org](mailto:info@lovelandorchestra.org) or button-hole us on concert night.